

- 1. Explain what's meant by quality control and explain techniques used by production firms for quality control.
- 2. (a) Explain what's meant by holistic marketing concepts.
  - (b) Explain the relationship between target market and market segmentation.
- 3. (a) What's meant by brand?

(b) State separately the benefits out of brands for businessmen and customers.

- 4. Explain how a marketing manager should focus on the marketing mix, who's expecting to present a new type of soap to the market.
- 5. (a) What's meant by the financial system of a country?
  - (b) State three financial infrastructure required for the proper functioning of the financial system.