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Communication Technology	School Department of Education,Sabaragamuwa Province/ weekly School Department of
Dep Grade - 12 uwa Province/ V	agamuwa Province/Weekly School Department of Office, Rathnapura.

01. a. i. Briefly explain the difference between process and programs

ii. Specify 2 differences between FAT 32 and NTFS file formats.

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iii. Briefly describe the swapping process of the operating system.

b. i. The mobile phone is a system. Do you agree with this? Give reasons for your answer.

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ii. what are the first three stages of Systems Development Lifecycle (SDLC) as defined in SSADM (Structured Systems Analysis and Design Methodology)