



1. Examples for B2B, B2C and C2C in E – Commerce are mentioned below. State the type for each example.

- 1.) Sama who lives in a foreign country orders a flower bouquet for her mother's birthday using web based service.
- 2.) Wholesale vehicle dealers order vehicles online.
- 3.) Saman orders a computer online from a computer manufacturing company.
- 4.) Sarath designed a website that consists of a collection of old stamps. Kamal is buying stamps from website.

2. Consider the following scenario.

ICT teachers selected from schools islandwide, work as members of the Hardware and Network Solution Pool established by the Ministry of Education for the purpose of proper maintenance of school computer laboratories. The ministry identified that conducting regular meetings to discuss technical difficulties and exchanging knowledge are time consuming.

- 1.) Suggest a suitable method to solve their hardware maintenance problems based on the information Communication Technology from their school.
- 2.) Name three ICT devices that are needed for the method you suggested in (i) above.