



Department of Education, Sabaragamuwa/weekly school

week- March 3

Subject-Business Studies

Grade-12

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Competency 3.0 – Confirms the necessity of maintaining businesses having relationship with the government.

Competency level 3.5 – Shows the necessity of conducting businesses adapting to the procedures taken by the government for consumer protection.

1. Explain the concept of consumer protection.
2. Give the reasons for the more importance of consumer protection.
3. List separately advantages of consumer protection to consumers and businessmen.
4. Explain consumer rights.
5. Explain consumer responsibilities.
6. Explain the behaviour of a rational consumer according to consumer rights and consumer responsibilities.